



REQUEST FORM FOR WARRANTY NORDELETRONICA SPARES

Nome File MOD-GARANZIA_GB-R1

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- IF ACCEPTED, WITHIN 48 HOURS WE WILL ARRANGE THE SHIPMENT IN PRE-REPLACEMENT.
- FURTHER ON NORDELETRONICA WILL FIX THE WITHDRAWAL OF THE FAULTY PART WITHIN 1 YEAR.
- YOU SHOULD KEPT THE FAULTY PART FOR 1 YEARS.

Please send this form by E-mail: service@nordelettronica.it

THE WARRANTY BE ACCEPTED ONLY IF THE FORM IS FILLED IN ALL HIS PARTS IN DIGITAL FORM.

Date:	WARRANTY CLAIM N°: <small>warranty identification number (DRG/GWA)</small>
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COMPANY DETAILS

Name:	
Address:	
Tel:	Fax:
e-mail:	Contact Name:
VAT INTRA N°:	

VEHICLE DETAILS

Model:	Date of first immatriculation:
Chassis N°:	

PLEASE ATTACHED THE COPY OF VEHICLE REGISTRATION

PRODUCT DETAILS

PRODUCT CODE:							
BATCH N°	N:						

www.nordelettronica.it

PRODUCT CODE 1832.185.02
 SERIAL S.0025 R3 **e24**
 BATCH NUMBER N:085624 031373

FAULT DETECTED

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PLEASE READ THE FOLLOWING TERMS OF WARRANTY.

1. Nordelettronica guarantees its products for a period of 24 months from the date of purchase.

The purchase must be proved by a valid receipt issued by the dealer (Ex. copy of registration certificate of the vehicle), which identifies the product purchased and date of purchase and / or delivery of the same.

2. It is announced that is not attributable to Nordelettronica the defect caused by conditions and / or events outside which, for example, voltage surges, use unsuitable, wrong installation and maintenance carried out by unauthorized personnel, without the required skills, negligence, failure to use and poor maintenance by the consumer, than reported and recommended in instruction manual of the product, which is part of the sales contract.

The same applies to damage to equipment caused by weather conditions and natural (lightning, floods, fires, earthquakes, etc.) or acts of vandalism, or by circumstances that it is not possible due to manufacturing defects.

They are also not covered under warranty: the action taken to repair problems caused by carelessness, accidental breakage, tampering and / or damaged in transit (scratches, marks, dents) when being used by the consumer and work performed by personnel not authorized.

Also excluded from the warranty operations for the installation of the product.

Generally are excluded from warranty all the components outside of the product on which the can intervene directly when consumers use and / or maintenance or which may be subject to consumption.

3. If restoration is not possible during the repairing the product under warranty, Nordelettronica will replace, leaving unchanged the expiration and the warranty acquired at the time of the model to be replaced.

4. Nordelettronica disclaims any liability for any damage that may directly or indirectly, to persons, animals or property as a result of failure to follow the instructions given in the booklet and on the instructions regarding installation, operation and maintenance.

5. If the equipment was repaired under warranty at the customer service center and the replacement of the product, transportation will be free.

6. After a period of 24 months warranty any repair will be be paid by the consumer.

What to do in case of failure of the product:

Read the instruction manual to ensure that the anomaly can not be resolved with the proper application of product features itself.

Make sure that the fault does not fall into the type of fault is not covered by insurance;

When you request the intervention of Service Please give:

- The nature of the defect.
- Product code of your device. (Number on the product you find it on the label on the product itself).
- Telephone number.

CAUTION: Repairs to the product carried out by unauthorized personnel will void the warranty.

AL-KO Vehicle Technology Electronics S.r.l.

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Registro Imprese Trento e P.IVA/C.F. IT00624020228

R.E.A. Trento 115230 – Cap. soc. € 100.000,00 i.v.

Iscrizione Registro AEE IT 17120000010123

Società sottoposta ad attività di direzione e coordinamento da parte di ALOIS KOBER GMBH- D